

Cancellation policy

Regular contract (heading is "Mietvertrag")

These contracts can only be cancelled to the end of the "Mindestmietdauer" (minimum duration of the contract). If you want to cancel the contract, your cancellation has to reach the Administration at least 3 month before the end of the minimum duration of the contract. The cancellation has to reach us as an original document - Fax or E-Mail is not accepted.

If you do not cancel the contract, it will be automatically extended by another year. After the second year you have to move out. If you want to stay in the dorm you have to apply for an extension. You can only do that once and the application has to reach us 3 month before the end of the contract. After this extension a further prolongation is not possible!

Example:

Contract begins on the 01.09. and ends on the 31.08. (= minimum duration of the contract) - if you like to move out, you have to cancel the contract before the 31.05. If you do not cancel the contract it will be automatically extended until the 31.08. the following year – on this date you have to move out. Only exception: You apply for an extension of the contract and the application is successful.

Shorter contracts (heading is "Befristeter Mietvertrag")

This contract ends automatically on the date given in the contract. You don't have to cancel the contract. A cancellation before the end-date is not possible. An extension of the rental contract is also not possible.